

FORMS OF PAYMENT AND CANCELLATION POLICIES

DEPOSITS:

To ensure you reservations and prevent misunderstandings, Turquoise Bay Resort requires:

- \$200.00 (two HUNDRED US DOLLARS) deposit per person at time of booking your reservations.
- The remaining balance should be paid 60 days prior to arrival; otherwise it will be charged to the guest, notifying them of the situation at the moment of their arrival. (This only applies when booked by Tour Operators and Travel Agencies.)
- For SPECIALS with time limit frames, payments in FULL are required.

CANCELLATIONS:

- If you cancel your reservation 31 days, or more, prior to arrival: We will refund the total of your deposit;
- If you cancel your reservation within 15 to 30 days, prior to arrival, We will refund 50% of your total stay;
- If you cancel your reservation within 6 to 14 days prior to arrival, We will refund 25% of your total stay; and
- If you cancel 5 days or less before arrival or do not show up on the reserved date, WE WILL NOT REFUND YOUR DEPOSIT AND THE FEE WOULD BE EQUAL TO THE TOTAL RESERVATION AMOUNT.

PAYMENTS:

- We accept all major credit cards, fund transfers, or direct deposits, electronic transactions can be made through **PAYPAL** on or **PAY WITH CREDIT CARD** link our website <http://www.turquoisebayresort.com/contact.html>
- Fund transfers or deposits can be made to our accounts in **GULF COAST BANK & TRUST COMPANY (USA) #100296144** or **BAC//CREDOMATIC (HON) 301215624**
- **ALL RATES AND QUOTES ARE ESTABLISHED IN AMERICAN DOLLARS (USD).**

RESPONSABILITIES:

- Turquoise Bay Resort guarantees and is obligated to give complete fulfillment of all its services offered, except in those cases qualified as forces of nature, caused by situations out of our control.
- Turquoise Bay Resort accepts the annulment of our cancellation policies when these occur for reasons that under the administration's judgement are valid and qualified as forces of nature.
- Turquoise Bay Resort recognizes, that when applying our rates
Children between ages **5 to 10** pay half fare,
Infants, children under **4**, accommodate free.



¡Una experiencia de disfrute pleno!